

## BECAUSE WE CARE



Accommodation of business travelers and accommodation of leisure travelers is only permitted under consideration of the following requirements:

- **vaccinated** (2nd vaccination must be at least 14 days ago),
- **convalesced** (positive PCR-test should not be older than 3 months) or
- **tested persons** (test must be not older than 24 hours (Covid-19-test) or 48 hours (PCR-test)).



It is mandatory to wear a medical mask (surgical mask, FFP2 or KN95) in all public areas of the hotel. **We ask for your understanding that out of consideration for guests and employees, we cannot accept any mask exemptions.**



Due to the current situation, 1 external household per room is currently allowed in the hotel (5 persons at all). **External guests must be announced in writing and registered with full contact details in advance. Upon entering the hotel they have to possess a complete proof of vaccination, convalescence or a negative test, not older than 24 hours (Covid-19-test) or 48 hours (PCR-test).**



Please keep the required minimum distance of 1.5 meters from guests and hotel staff during your stay.



Our elevators are available to a maximum of two guests at the same time. Families are excluded.



### Our restaurants are open as follows:

- **Restaurant The Duchy:** Open from tuesday to saturday
- **Lobby Lounge:** Daily open
- **Room service:** Daily from 7.00 am to 10.00 pm
- **Bar** Open from thursday to monday

Please be so kind and ask our front desk for the exact opening hours. Thank you.



Your room will be cleaned and prepared every day. In order to minimize personal contact with our housekeeping staff, we are happy to clean your room **on request every second day**. Please let us know at reception how we can proceed here. In addition, we offer you our **turndown service every day from 6 p.m. to 10 p.m.**



Currently we are only able to offer you express laundry service within 24 hours on demand.



If you have any further questions, please contact our front office team.